

## Patient with Non-Japanese Referral Letter

外国語による紹介状をお持ちの患者様へ

Non-Japanese referral letter



Translate into Japanese



### When you bring your referral in person:

- ★ Please bring the original referral and a translated referral together.
- ★ Kindly advise that you may not receive consultation or treatment on the day you visit depending on the doctor's availability, visiting time, or day of the week.
- ★ Also you may not receive consultation or treatment depending on the content of the referral (for certain symptoms or specific treatment) if we don't have a specialist or experienced doctor.

### When you email your referral prior to visit:

Please E-mail **the original and translated referral to** at the International Medical Support Department of our hospital.

Please write "Referral Letter" in the subject line. **Email: [cthimsd@cyutoku.or.jp](mailto:cthimsd@cyutoku.or.jp)**



Referral Management Office will review the documents and contact each department to determine if our facility can provide the medical care you are seeking. This process might take a few days. When the department can provide the medical care, our hospital staff will contact you and provide available time slot. Some of our departments are walk-in only.

### NOTE:

- \* In case our facility cannot provide your medical care, your referral or related document will be discarded responsibly after a certain time of period.
- \* If you have overseas insurance, please refer to the other sheet "Overseas insurance member (Outpatient only)"
- \* Even though you have an appointment, the waiting time will occur, if your doctor needs to respond to an emergency patient or etc.
- \* Also depending on the required exam or the patient's condition, the order to be seen by the doctor might change.
- \* Generally, we only provide interpretation services for consultations with a doctor and only when deemed necessary. For other times we will use a tablet for interpretation.
- \* If you are a non-Japanese speaker, please be accompanied with someone who can communicate with the doctor in Japanese. We have a limited number of in-house interpreters, and we cannot guarantee their availability. Please contact us prior to your visit when you need to request an interpreter.